

Exhibit A - List of sub-processors

Catalogic/Processor has the Customer/Controller's general authorization for the engagement of sub-processors from the agreed list set forth below. This list may be amended as provided in Clause 7.7 of the GDPR Standard Contracting Clauses.

Updated September 2023

Sub-processor	Activity	Location
Auth0, Inc. (a unit of Okta)	Maintains customer login and authentication information.	USA
Chargify/Maxio (SO Holdco, d/b/a MAXIO)	Maintains service subscription information and payment-related customer contact information.	USA
Stripe, Inc.	Processes credit card and direct debit payments for CloudCasa and securely stores payment-related information.	USA
Avalara, Inc.	Provides sales tax calculation services for customer billing.	USA
Atlassian (Jira)	Stores information related to engineering tickets. This information may sometimes contain customer contact info or log data, which enables Catalogic to perform contractual obligations.	USA
Tawk.to	Provides support chat services.	USA, European Economic Area
Microsoft (Dynamics)	Provides CRM and customer support ticket management.	USA
Microsoft (Azure)	Provides cloud infrastructure for the service. Provides object storage infrastructure.	USA, European Economic Area
Amazon Web Services	Provides cloud infrastructure for the service. Provides object storage infrastructure.	USA, European Economic Area
Google Cloud Platform	Currently we don't directly store or process any customer information on GCP.	USA, European Economic Area
Microsoft	Provide email services for service notifications, support, and marketing email.	USA
ClickDimensions	Provide email services for service notifications, support, and marketing email.	USA
Oracle NetSuite	Provides accounting/ERP services.	USA